

Toronto FC 5050 Draw Program

Thank you for coming out to help us sell tickets for the Toronto FC 5050 Draw Program. The following description will allow you to outline expectations for game day. It is important that every adult attending reads this document before game dayy.

General Info and Rules and Regs*

- While wearing a wrist band you are treated as a staff member while on the premises. As such, no alcoholic beverages may be consumed throughout the event.
- Volunteers are in one of two places upon entry into the building through the halftime: a) in the 5050 set-up room, b) at the assigned selling position. Mid-way through the second half, all volunteers who will be watching the game live, will travel as a group to the designated standing room area, and remain there until exiting the building.
- You may not purchase 5050 tickets on the night that you are selling.
- Ticket prices are 3 for \$5 and 7 for \$10.
- Please do not accept promotional fan give-aways that evening.
- Please do not procure autographs or ask if personal photos may be taken if celebrities are encountered throughout the evening.
- Draw winner will be announced at the 80th minute of play.
- The average winner's pot is typically been between \$4000 and \$6000.

Game day rundown

Sign-in:

We ask that volunteers arrive 2 hours in advance of game time at the blue door just south of Gate 4 (south-west corner of building).

Seller groups and preparation:

5050 ticket sellers must be 16 years of age in order to handle money. Children and youth may be paired up with adults, with a maximum of 2 children to each adult. You should decide on the make-up of your seller group if applicable, before you arrive on game day. Each group will be issued a float and several books of tickets, depending on the selling location assigned.

Attire:

All volunteers will wear a T-shirt that will identify them as 5050 ticket sellers. The person handling the money will be given a cash apron to wear. Comfortable shoes are a must! Jeans are allowed providing they are clean and unripped. No hats are to be worn unless they are Toronto FC branded, or partnering charitybranded. Other Toronto FC apparel may be worn, but no other team-branded attire is permitted.

5050 Set-up room:

Once in the building, the 5050 program is responsible for the whereabouts of all volunteers until the end of the game. Throughout the evening, when not in selling positions, all volunteers must remain in the set-up room. It is imperative that parents and guardians are actively responsible for the behaviour of any children in their care. The field area, entrance areas to the seats, and the stands where the seats are located are all off limits to volunteers.

Selling and Cash-out times:

Volunteers sell from the time that all is ready to go after arrival until kick-off for the first half. First cash-out takes place after that, at which point we:

- Security skim of all \$20 and larger bills
- take all completely sold books of tickets
- distribute more tickets and change if necessary.

We then continue selling, so return to assigned selling spots in the concourse immediately following first cash-out.

Last chance for 5050 ticket sales during the half-time! Volunteers return to the set-up room at the beginning of the second half for final cash-out. For both cash-outs we ask that the money-handler in each group join one of the two queues, and while waiting, organize money into specific denominations as well as placing all bills in same direction.

Food and Beverage:

A water cooler is available throughout the event. Pizza arrives after the first selling session. The pizza order is based on the number of total people submitted in advance of the game, with 2 pieces of pizza ordered for each person. The Toronto FC 5050 program is generously sponsored by Pizza Pizza.

Watching the game live!

Those who wish to watch the game from the standing room area will be escorted as a group by staff/senior volunteers. Again, it is imperative that parents and guardians of children must actively monitor their behaviour, as watching the game live is a privilege that may be revoked if security is forced to report any problems to management. No other group is offered the privilege of regularly watching the game live without purchasing tickets.

We thank you so much for your interest and support for the Toronto 5050 Draw Program and the MLSE Team Up Foundation! If you have further questions about any of the above, please feel free to contact Shellie Thomas at <u>shelliet@mapleleafsports.com</u> or (416)815-5583.

*Contravention to any of the rules and regulations will result in immediate expulsion from the building by security.