



Raptors 5050 Draw Program

Thank you for coming out to help us sell tickets for the Raptors 5050 Draw Program. The following description will allow you to outline expectations for game-night. It is important that every adult attending reads this document before game-night.

General Info and Rules and Regs*

- While wearing a security pass you are treated as an MLSE staff member while on the premises. As such, no alcoholic beverages may be consumed throughout the evening.
- Volunteers are in one of two places upon entry into the building through the halftime: a) in the Learning Centre, b) at the assigned selling position. Mid-way through the second half, all volunteers who will be watching the game live, will travel as a group to the 6th floor media gondola and remain there until exiting the building.
- You may not purchase 5050 tickets on the night that you are selling.
- Ticket prices are 3 for \$5 and 7 for \$10.
- Please do not accept promotional fan give-aways that evening.
- Please do not procure autographs or ask if personal photos may be taken if celebrities are encountered throughout the evening.
- Draw winner will be announced at the beginning of the 4th quarter.
- The average winner's pot is typically been between \$3500 and \$6000.

Game-night rundown

Sign-in:

We ask that volunteers arrive 1 and a half to 2 hours in advance of game time at the north-west staff entrance, which is located just west of the Galleria (where

box office is located) and is an outside door to the building. This entrance closes 1 hour and 15 minutes before game time. If you arrive after this door closes, please proceed to the Stage Door, which is located on the south side of the building, off of Lakeshore Blvd. Security requires that each volunteer surrender a piece of ID in exchange for a building pass. IDs will be held by our staff throughout the game and returned to volunteers just before exiting the building. We ask for your patience, and attention to instruction as to where to stand before and after you have received your pass while still at the staff entrance. It is important that we keep a pathway clear for other staff to enter the building.

Seller groups and preparation:

5050 ticket sellers must be 16 years of age in order to handle money. Children and youth may be paired up with adults, with a maximum of 2 children to each adult. You should decide on the make-up of your seller group if applicable, before you arrive on game-night. Each group will be issued a float and several books of tickets, depending on the selling location assigned.

Attire:

All volunteers will wear a fleece vest that will identify them as 5050 ticket sellers. The person handling the money will be given a cash apron to wear. The ACC can be very cold in the concourse areas so we suggest that you dress in layers in order to be able to regulate your body temperature as needed. Comfortable shoes are a must! We suggest business casual as a dress guideline. Jeans are allowed providing they are clean and unripped. No hats are to be worn unless they are Toronto Raptors branded, or partnering charity-branded. Raptors jerseys, t-shirts etc. may be worn under the vest, but no other team-branded attire is permitted.

The Learning Centre:

This is the name of the 5050 room in which we will be set up. Once in the building, the 5050 program is responsible for the whereabouts of all volunteers until the end of the game. Throughout the evening, when not in selling positions, all volunteers must remain in the LC. It is imperative that parents and guardians are actively responsible for the behaviour of any children in their care. The courtside area, entrance areas to the seats, and the bowl area where the seats are located are all off limits to volunteers.

Selling and Cash-out times:

Volunteers sell from the time that all is ready to go after arrival until tip-off for the first half. First cash-out takes place after that, at which point we:

- Security skim of all \$20 and larger bills
- take all completely sold books of tickets
- distribute more tickets and change if necessary.

We then continue selling, so return to assigned selling spots in the concourse immediately following first cash-out.

Last chance for 5050 ticket sales during the half-time! Volunteers return to the LC at the beginning of the second half for final cash-out. For both cash-outs we ask that the money-handler in each group join one of the two queues, and while waiting, organize money into specific denominations as well as placing all bills in same direction.

Food and Beverage:

A water cooler is available from 5 pm throughout the evening. Pizza arrives in the 6th floor gondola during the second half. The pizza order is based on the number of total people submitted in advance of the game, with 2 pieces of pizza ordered for each person. Volunteers may purchase food, or bring in food to be consumed in the LC during the first half if there are those who need/want to eat before the 2nd half, or if two pieces of pizza will not suffice. As afore-mentioned, the Raptors 5050 program is generously sponsored by Pizza Pizza.

Fourth quarter - Watching the game live!

Those who wish to watch the game from the media gondola on the 6th floor are escorted upstairs as a group by staff/senior volunteers. Again, it is imperative that parents and guardians of children must actively monitor their behaviour, as watching the game live is a privilege that may be revoked if security is forced to report any problems to management. No other group is offered the privilege of regularly watching the game live without purchasing tickets.

We thank you so much for your interest and support for the Raptors 5050 Draw Program and the MLSE Team Up Foundation! If you have further questions about any of the above, please feel free to contact Shellie Thomas at shelliet@mapleleafsports.com or (416)815-5583.

*Contravention to any of the rules and regulations will result in immediate expulsion from the building by security.